

**PUBLIC WORKS DEPARTMENT INFORMATION  
E-MAILS and HOTLINES**

ISSUES	PHONE NUMBER	E-MAIL ADDRESS	COMMENTS
STREET LIGHT REPAIR	(617) 349-4925	<a href="mailto:StreetLightRepair@Cambridgema.gov">StreetLightRepair@Cambridgema.gov</a>	Report problems with street lighting and lighting in outdoor areas of municipal property
GRAFFITI HOTLINE	(617) 349-6955	None	Report locations where graffiti exists
SNOW INFORMATION	(617) 349-4903	<a href="http://www.Cambridgema.gov/snow">www.Cambridgema.gov/snow</a>	Report unshoveled & icy sidewalks
RODENT REPORTING HOTLINE	(617) 349-4899	<a href="mailto:Rodents@Cambridgema.gov">Rodents@Cambridgema.gov</a>	Report any rodent activity
POTHOLE, ROADWAY & SIDEWALK REPAIR HOTLINE	(617) 349-4854	None	Report requests for repair of potholes, streets & sidewalks
PARKS HOTLINE	(617) 349-4880	None	Report park maintenance needs
STORMWATER HOTLINE	(617) 349-4800	None	Report of illicit discharges into catchbasins & sewer manholes
CONSTRUCTION INFORMATION	(617) 349-4826 Tracy Dwyer	<a href="http://www.cambridgema.gov">www.cambridgema.gov</a>	Click on City Departments, Public Works, then click on "construction picture" on our home page
TREE MAINTENANCE HOTLINE	(617) 349-4885	<a href="mailto:Cambridgetree@Cambridgema.gov">Cambridgetree@Cambridgema.gov</a>	Requests for tree maintenace
SERVICE REQUESTS HOTLINE	(617) 349-4846 Annette Rodibaugh	<a href="mailto:TheWorks@Cambridgema.gov">TheWorks@Cambridgema.gov</a>	All other requests for support services provided by DPW (i.e. missed recycling, trash, comlaints, etc)