

COMMUNITY DEVELOPMENT

Hundreds of local governments across North America cut labor-intensive, manual processes for permitting, payments, and inspections with CentralSquare software.



WHAT IS THE PROBLEM?

For communities small to large, local governments face a firestorm of challenges. Time-consuming processes, aging infrastructure, and complex community development needs vex agencies whose mission is to turn big-picture concepts into actionable, long-term goals. Combine this with growing demands from citizens who are accustomed to instant, convenient access, and local governments struggle to keep up.

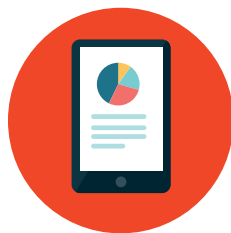
WHAT IS THE SOLUTION?

CentralSquare Community Development empowers local government with a role-based and configurable system that automates every aspect of community development. Fast implementation, sophisticated analyses, digital citizen self-service, mobile-readiness, and GIS integration all add up to making better decisions for lasting, meaningful impact on your community.



AUTOMATES

Eliminate manual processes and see projects progress smoothly through the system on a single screen



MOBILIZES

Enable field staff to work wherever and whenever, using mobile-ready devices, even in areas without internet access



CUSTOMIZES

See what's relevant and important via browser-based workspaces tailored for user roles, departments or groups



ENGAGES

Give citizens and customers online access for faster response and greater customer satisfaction

HOW DOES IT WORK?

Users access browser-based, fully customizable workspaces based on their role, where a user can see what's specifically important and relevant.

Projects progress automatically through the system. Workflow triggers align with agency processes—from application to inspection to documentation to results—completely through the flow of operations.

Departments gain a full array of data intelligence with standard and tailored reporting dashboards, accessible from any internet-connected device. Users view all system areas on a single screen that connects all processes directly from the map.



CUSTOMER GAINS

SEATAC, WA

By automating manual permit processes that previously took **14 days**, SeaTac reduced turnaround time to just two days

PARKLAND, FL

In the first year of implementation, Parkland inspectors conducted more than **40,000 remote inspections** just from their iPads

SAMMAMISH, WA

To resolve unreliable service due to non-standardization, Sammamish chose CentralSquare to digitize more than **80% of permits**

WHO WE ARE

CentralSquare Technologies is an industry leader in public safety and public administration software, serving over 7,500 organizations from the largest metropolitan city to counties and towns of every size across North America. Its technology platform provides solutions for public safety, including 911, computer aided dispatch, records management, mobile, and jail.

For public administration agencies, CentralSquare provides software for finance, community development, human capital management, utility billing, citizen engagement, asset management, property tax and municipal services. It also provides healthcare management software for hospitals and clinicians. CentralSquare's broad, unified and agile software suite serves 3 in 4 citizens across North America. More information is available at www.centuralsquare.com.

7,500
AGENCY CUSTOMERS

3 IN 4
CITIZENS ACROSS
NORTH AMERICA

35 YEARS
IN PUBLIC SECTOR
SOFTWARE



Our mission is to create the broadest, smartest, and most agile software platform to help public service agencies build safer and smarter communities.

911 | Asset Management | CAD | Citizen Engagement | Community Development | Finance | Human Capital Management | Jail | Mobile | Municipal Services | Property Tax | Records | Utilities

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