



# PUBLIC ADMINISTRATION SUITE ENTERPRISE

Secure, cloud-based solution  
for end-to-end community  
management

## WHAT IS THE PROBLEM?

Local government software is often antiquated, siloed and painful to use. To make matters worse, enormous IT resources are expended to care and feed the servers that host these old software products. In addition to these challenges, local governments increasingly are targeted by cyberattacks. At the same time, they are struggling to meet the rising expectations of their citizens, many of whom are accustomed to the speed of Amazon's delivery and the convenience of Uber's app and frustrated with the entire customer experience they have with their local government.

**45%**

of state CIOs say more than 80%  
of their budgets are spent on  
maintaining existing systems

**44%**

of government CIOs  
report they experience  
cyberattacks daily

**47%**

of government CIOs expect a  
reduction of their IT budget over  
the next 12 months

## WHAT IS THE SOLUTION?

We have built the fully integrated CentralSquare Public Administration Suite to solve many of the major problems facing local government agencies:

- **It's easy to get started:** Deployment is fast, getting you up and running in weeks instead of months.
- **It's an end-to-end solution:** We designed our fully integrated suite to manage all aspects of running a smart community, so that local government employees avoid getting stuck with a hodgepodge of hard-to-maintain legacy systems.
- **It's scalable:** As your community needs grows, our solution grows with you.
- **It's fully secure:** Data is securely housed in best-in-class data centers using the latest security technology.
- **It never gets old:** Long gone are the days of worrying about the costs of upgrades and the disruptions caused by those upgrades. Our cloud solutions are kept current with continuous deployment of the latest enhancements and features.

# WHAT IS INCLUDED IN THE PUBLIC ADMINISTRATION ENTERPRISE SUITE?



## FINANCE

Unifies applications across the full spectrum of public sector functions, including accounting, payroll and purchasing.



## COMMUNITY DEVELOPMENT

Automates the tracking of projects through zoning, planning, permitting, inspection and code compliance process



## CITIZEN ENGAGEMENT

Simplifies public participation allowing agencies to share information easily and effectively.



## HUMAN CAPITAL MANAGEMENT

Enables local governments to assist with the entire employee hire-to-retire lifecycle



## ASSET MANAGEMENT

Monitors and maintains tangible and intangible assets for your organization



## UTILITIES

Solves billing challenges faced local governments and utility districts by tracking customers, meters and services provided by location



## MUNICIPAL SERVICES

Expands services that assist with cemetery management, false alarm tracking and eCitation integration.



## ANALYTICS

Provides an easy-to-use toolset that enables queries, from simple ad-hoc searches to advanced, multiple-page layouts, reports and forms

## WHO WE ARE

CentralSquare Technologies is an industry leader in public safety and public administration software, serving over 7,500 organizations from the largest metropolitan city to counties and towns of every size across North America. Its technology platform provides solutions for public safety, including 911, computer aided dispatch, records management, mobile, and jail.

For public administration agencies, CentralSquare provides software for finance, community development, human capital management, utility billing, citizen engagement, asset management, property tax and municipal services. It also provides healthcare management software for hospitals and clinicians. CentralSquare's broad, unified and agile software suite serves 3 in 4 citizens across North America. More information is available at [www.centrosquare.com](http://www.centrosquare.com).

**7,500**  
AGENCY CUSTOMERS

**3 IN 4**  
CITIZENS ACROSS  
NORTH AMERICA

**35 YEARS**  
IN PUBLIC SECTOR  
SOFTWARE



Our mission is to create the broadest, smartest, and most agile software platform to help public service agencies build safer and smarter communities.

911 | Asset Management | CAD | Citizen Engagement | Community Development | Finance | Human Capital Management | Jail | Mobile | Municipal Services | Property Tax | Records | Utilities

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