

# PUBLIC SAFETY SUITE ENTERPRISE



- Delivers the fastest response times
- Enables coordinated response between agencies, disciplines, and municipalities
- Enhances field operations and responder situational awareness
- Better resource utilization and proactive positioning
- Improves community engagement and transparency with connected citizens and responders/officers

## **PUBLIC SAFETY SUITE ENTERPRISE INCLUDES:**

**CAD+911 / 911 / CAD | Mobile | Records | Jail | Analytics**

## WHAT IS THE PROBLEM?

Supply doesn't meet demand. The number of law enforcement personnel and local government employees across North America has increased by less than 0.05% in the past decade. However, public safety concerns, such as mass-shooting incidents, frequent natural disasters, and the mental health crisis coupled with an opioid epidemic, has strained public safety resources to a critical level.

### **MULTI-VICTIM SHOOTINGS 9 OUT OF 10 DAYS**

A mass shooting (involving four or more victims) occurs, on average, nine out of every 10 days in the U.S.

### **MORE THAN 130 OPIOID-RELATED DEATHS EVERY DAY**

Throughout 2016-2017, more than 130 people died every day from opioid-related drug overdoses.

### **ONLY 1% AVERAGE BUDGET INCREASE IN 38 YEARS**

State and local government spending for police and corrections has grown by only 1% in 38 years—to an overall 6% of the total budget.

## WHAT IS THE SOLUTION?

With increased threats to public safety, coupled with rising citizen demands and near stagnant public funding, more agencies rely on CentralSquare software to address their needs. A clear choice for today's mission critical challenges, CentralSquare software helps agencies leverage innovative technology for the fastest multi-agency, multi-discipline, and multi-jurisdiction response with the most efficient and effective resource utilization capabilities. The clear choice for interconnected and interoperable public safety systems is demonstrated by the fact that 1/3 of the top 18 cities in the country have systems that enable coordinated fire, EMS, and police response—and they all are powered by CentralSquare solutions.

# CUSTOMER GAINS

## COORDINATED RESPONSE

Agencies with agencies

Police with fire

Sheriff with county municipalities

Dispatchers with responders

Departments with citizens

## ENHANCED FIELD OPERATIONS

Untethers responders from their laptops and puts data and media—from calls for service and responder location to complete in-field reporting—in the palms of their hands

Brings more information in a logical and organized way to responders as they are responding to incidents

Keeps responders better informed of the situations they face every day

## REAL-TIME DATA EXCHANGE

Helps identify the sources of opioid and drug suppliers

Picks up patterns of mental illness and involvement with law enforcement to help prevent a future rampage or event

Supplies CAD status updates and unit availability in mutual-aid response—and exchanges information both during and after emergencies

## EFFICIENT RESOURCE UTILIZATION

Ensures every dispatched unit is the right unit in the quickest amount of time

Connects crime and fire analytics to daily assignments and vehicle positioning for proactive deployment in the right place at the right time

Simplifies reporting in the field or office, and automates data analysis for searching across multiple sources and identifying patterns as efficiently as possible

## IMPROVED COMMUNITY TRANSPARENCY

Shares online access to crime data with your community

Enables responders to spend more time out of the vehicle and in view, while remaining connected to dispatch and command staff

Makes data collection, lookup, and reporting available anywhere, so there's less need to spend time behind closed doors in the office

## WHO WE ARE

CentralSquare Technologies is an industry leader in public safety and public administration software, serving over 7,500 organizations from the largest metropolitan city to counties and towns of every size across North America. Its technology platform provides solutions for public safety, including 911, computer aided dispatch, records management, mobile, and jail.

For public administration agencies, CentralSquare provides software for finance, community development, human capital management, utility billing, citizen engagement, asset management, property tax and municipal services. It also provides healthcare management software for hospitals and clinicians. CentralSquare's broad, unified and agile software suite serves 3 in 4 citizens across North America. More information is available at [www.centalsquare.com](http://www.centalsquare.com).

**7,500**  
AGENCY CUSTOMERS

**3 IN 4**  
CITIZENS ACROSS  
NORTH AMERICA

**35 YEARS**  
IN PUBLIC SECTOR  
SOFTWARE



Our mission is to create the broadest, smartest, and most agile software platform to help public service agencies build safer and smarter communities.

911 | Asset Management | CAD | Citizen Engagement | Community Development | Finance | Human Capital Management | Jail | Mobile | Municipal Services | Property Tax | Records | Utilities

[WWW.CENTRAL SQUARE.COM](http://WWW.CENTRAL SQUARE.COM)