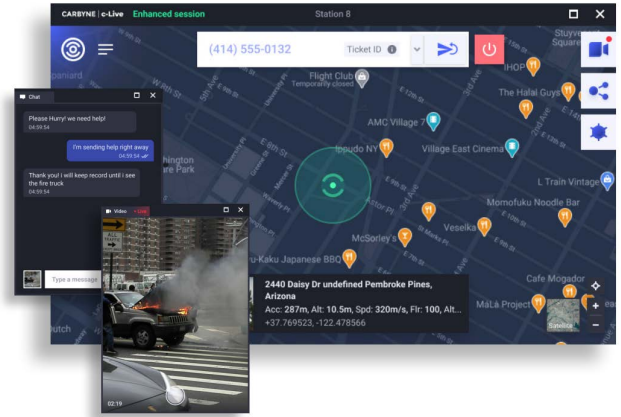


CentralSquare CAD and c-Live Universe: Redefining Emergency Collaboration



c-Live Universe is the ultimate incident connectivity platform providing real-time caller location, video to 9-1-1, and verified instant chat. The platform can be installed in seconds increasing first responders situational awareness via CentralSquare's intelligent dispatch framework.



Save Minutes in a World Where Every Second Counts

With c-Live Universe, call takers have an emergency caller's real-time location and phone number, before answering a call - dramatically reducing time-to-dispatch and helping first responders plan ahead before arriving on scene. Carbyne's unrivaled ability to immediately locate callers on any incoming call type is accurate up to 15 feet in even the most challenging geographic locations.









Triple Your Emergency Communication Channels

Carbyne is the largest provider of Video-to-911 (patented), enabling over 1 million live video minutes a year. Coupled with the ability to communicate discreetly via instant verified chat, c-Live Universe effectively triples emergency communication channels and connects emergency callers and call takers like never before.

As Easy as 1..2..3

As a cloud native platform, Universe can be installed quickly and remotely. With zero down time, zero interruption to existing protocols and minimal training, it truly is a no risk solution that can transform any emergency call center and state emergency center into NG9-1-1 within hours.

-  Sits on top of your current system
-  Seamless Integration
-  Risk Free - Current methods of operation will still be valid
-  Zero dependency on current systems
-  Effortless installation
-  Fully customized and flexible user interface capabilities



Improve First Responder and Caller Safety

Call takers can share live video, directly from emergency callers' mobile devices, to first responders via c-Live Universe's incident conferencing feature - giving first responders insights they've never had before.

These life-saving incident conferencing capabilities have proven critical in hostage situations and domestic violence cases -- where first responders needed an inside look at the scene in the most difficult of situations.



The Partnership You've Been Looking For

Carbyne's c-Live Universe was built with a single purpose in mind: to help Emergency Communications Specialists be fully immersed in an incident and receive critical emergency information as quickly as possible. When combined with CentralSquare's industry leading CAD and MDT platform, this mission critical information will be made available immediately to those who need it most.

The Power of Carbyne Embedded in CentralSquare CAD



Dynamic location shows a caller's location within 15 feet



Live video from a 911 caller directly to dispatch and mobile



Dispatch can empower responders with real-time situational awareness

ABOUT CARBYNE & CENTRAL SQUARE

Carbyne is a global innovation leader in next generation public safety technology, providing cloud native solutions to help call centers around the world collaborate during emergencies and share meaningful data -- maximizing efficiency and minimizing response time.

CentralSquare Technologies is an industry leader in public safety and public administration software, serving over 8,000 organizations from the largest metropolitan city to counties and towns of every size across North America.

This partnership also helps to create a more collaborative environment as incidents unfold, ensuring that first responders have the data they need to save lives while ensuring no responder is going in blind any longer.

1M+

LIVE VIDEO MINUTES BETWEEN CALLERS AND ECCs

155M

LOCATION DATA POINTS PER YEAR

400M+

CALLERS COVERED WORLDWIDE

CAR-100-0521